



LESS PAPERWORK, MORE REVENUE

Spend **less time** managing work orders and scheduling, spend more time **doing work** and **getting paid**.

Free your service technicians from the mountain of paperwork and **let them do what they do best!**

The solution offers control via a powerful Windows application, a full featured web interface, and mobile browsers such as Blackberry, Windows Mobile and Palm devices.

AyaNova has been helping clients to manage, schedule, track & dispatch service since 1996 in over 61 countries and more than 80 different types of businesses. HaveAByte.com has been providing turn-key web application solutions for over 12 years.

Customers who have implemented AyaNova report the following benefits:

- **Significantly less time between services performed & customer payments received**
- **Reduced workload of management, dispatch, technician documentation, and accounting**
- **Increased revenues due to work orders not falling through the cracks**
- **Ability to scale to larger clients through improvements in pricing structures and policies**
- **Improved customer interaction by enabling clients to submit help requests via the web**



AyaNova is the #1 service work order management & dispatching software solution for service organizations that want to grow their businesses.

It is an efficient, paperless system designed specifically for service companies, improving efficiency and profitability.

HaveAByte.com is the #1 provider of hosted service management solutions. We make integrating AyaNova into your workflow easy, fast, and inexpensive.



simplifying service management



- Service quotes
- Automated work orders
- Scheduled maintenance
- Dispatching and scheduling
- One-click invoicing to Quickbooks or Peachtree
- Customer service request web portal
- Windows, web, and mobile device support

Read on to learn how HaveAByte and AyaNova can improve your bottom line.

HaveAByte.com

#1 in Hosted Service Management
Helping Businesses Grow for Over 12 Years

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714.369.5849

AyaNova was designed for your business.

HAVEABYTE'S TURN-KEY, HOSTED AYANOVA SERVICE MAKES IT EASY.

Are you losing money due to poorly documented work and not billing what you should, as fast as you could be?

Worried about investing in hardware and managing a client/server software solution?

Tired of deciphering hand-written work documentation?

Are you ready to change all that

and start growing?

The NO-HASSLE Solution

NO HARDWARE CAPITAL
EXPENDITURE

NO SOFTWARE UPGRADING AND
PATCHING

NO LATE-NIGHT WORRYING ABOUT
YOUR SERVER OR BACKUPS
NO CONCERNS OF VIRUSES OR
SPYWARE

WINDOWS APP, PC OR MAC WEB
BROWSER, AND MOBILE CONTROL
SCALES WITH YOUR BUSINESS TO
HUNDREDS OF USERS



Implementing our service management solution, and linking it to invoicing, ensures a smooth day-to-day workflow and the full adoption and improvement of **solid workflows, procedures, and pricing structures**. HaveAByte and AyaNova transforms small companies into **professionally managed firms**. Comparable enterprise solutions are cost prohibitive and overly complex. AyaNova was **developed for small to mid-market service organizations and priced appropriately** by a firm that used to be a service company, **who understand the real world you live in**. Using **mountains of paper** to track billable services **hinders growth** and makes **work harder than it needs to be**. **No service company can afford to leave money on the table**, and our solution helps you prevent just that.

Simply the best way to manage service.

Low cost to entry

Other solutions charge more in a year than we charge in two. With us, you pay only for the number of schedulable users—users you assign work to. Access to the system is otherwise unlimited.

Free 30-Day Trial—What do you have to lose?

Visit www.HaveAByte.com to try a live demo, or to request a dedicated 30-day trial. When you decide to go live, your system is already ready to deploy. It's that easy!

HaveAByte's "AyaNovaPanel"

Our custom panel gives you access to fully back up and download ALL of your data in **one click** at any time. Automated backups are also configured by default, and can be automatically sent to you on a schedule you specify. Other add-ons are available through our panel, such as a tool enabling you to share files with other locations through AyaNova, and another to perform custom SQL based applications of your own design.



WE SET YOU UP.

HaveAByte can set you up with a free 30-day trial, set up and ready within a few hours.



WE CONNECT THE DOTS.

HaveAByte connects the web interface to your web domain, creates the customer service request portal on your site, and helps you deploy the system within your organization, quickly.



YOU HIT THE GROUND RUNNING.

Once you're up and running, paperwork becomes a thing of the past. Quote work, convert to a work order, add work items, assign it to a tech, the tech enters labor and parts, then you convert it to an invoice in one click when the work is done.

SOFTWARE FOR THE REAL WORLD



NO SERVICE ORGANIZATION CAN AFFORD TO BE WITHOUT HAVEABYTE AND AYANOVA.

Call or email today. Grow your company to what it was meant to be.

sales@haveabyte.com 714.369.5849 <http://haveabyte.com>